

Dear Clients,

Thank you for staying with us this summer – our 20th year in business! We hope you enjoyed your stay so much that you would like to return for the summer of 2008.

One of the ways we show loyalty to our former renters is through our **Advance Reservation** program. If you are not familiar with this program, it means that you will have exclusive, first right of re-booking your home again for the same week(s) next summer.

For a \$100 **Advance Reservation Fee, (ARF)**, we will hold your reservation with no further payments required until February 1, 2008; or until the Owners' have provided all their 2008 documents (whichever comes later).

The \$100 **ARF** will be fully refunded if the Owners' do not allow for your week(s) to be rented. We will also give you the **option** to cancel for a full refund if the rate increase is more than 5%, or there is a major decrease in amenities (ie., the pool becomes unavailable, sleeping is reduced by 2 or more, etc).

The ARF program is not a deposit towards your reservation, but rather a security fee to hold it with no other commitment. This way, if you choose not to keep your reservation before February, you will only loose the ARF.

If you prefer not to take advantage of the **ARF** program you are still entitled to exclusive, first-right re-booking of your week(s) with our standard reservation practice of ½ of the rent payable upon booking. The booking deposit would still be refunded to you if the amenities are drastically reduced, or there is more than a 5% increase in rates. However, unless any of these conditions apply, you will be held to our standard cancellation policy of a 15 % service charge if we can re-rent your week(s), or a loss of your deposit if we can not.

Starting October 1st all former renters will be able to **Advance Reserve** any available property, with new renters being allowed to start November 1st. So book early! You have until September 30th of this year to book your dates from 2007, at the same home.

Upon confirmation of your **Advance Reservation**, we will email you a confirmation letter with your reserved dates and guidelines, as well as a credit card receipt for the \$100 **ARF**. Please save these documents for your records.

In February, after we have the Owners' available dates for 2008, we will email you the final Confirmation Letter with the exact charges, your Rental Agreement, and the POM. Please download these documents, read them and fax or mail back to us. We will also charge your card the first deposit amount due, unless you contact us before February 1st 2008, to either cancel your reservation or tell us you are sending a check. As in the past, your **final** deposit is due (3) three weeks prior to your arrival.

Remember, we are in the office all year round, Monday through Friday 10am – 5pm edt for all your vacationing needs. The number here is (269)469-0012. You can also visit us on the web at

www.rsvp-rentals.com You can also book on-line or email us your requests at rsvp@rsvp-rentals.com , greg@rsvp-rentals.com or jeanne@rsvp-rentals.com

Additionally, you might want to take advantage of our optional [Trip Interruption Insurance](#). It offers many protections to your vacation “investment” before, during and after your stay. If you are interested in this, please visit our homepage and click on the links. If you prefer, you may call the office with any questions you may have as well..

We are constantly searching for, and being contacted by owners with new properties, so look for those in the coming months. Unfortunately we also lose, mostly due to sales, properties that you may have been in this year. That is a trend that will continue, so please be prepared with a second choice.

Just a quick re-cap to clarify. You have first rights to the same home as this year for the same basic dates (2 days earlier than the actual calendar dates as 2007). We will not rent this to anyone else until we have heard from you, or until after September 30th when **all** open dates and properties are available to all former renters.

So, we hope this will help everyone get a jump start on Summer 2008! In the mean-time, have a safe and happy Holiday Season, and remember, after Labor Day, we only require a 2 night minimum to enjoy all Harbor County has to offer in the fall and winter.

Sincerely,
Greg Gardner
RSVP/Rentals, Inc.

*Our new toll-free number is (866)-572-RSVP (7787)